# Salonee Nadkarni

**Product Designer** 

## **Work Experience**

#### **UX Designer Enterprise product**

Jan 2023 - Dec 2023

Jhonsons Control, Indianapolis

- Led the redesign of the onboarding and camera recording scheduling features on the Exacq video surveillance web dashboard by leveraging user-driven design decisions reducing onboarding time by 35% and addressing needs of over 5k users.
- Defined a systematic user flow, conceptualized and prototyped interactive experiences combining user needs with stakeholder feedback to create innovative product strategy and high fidelity design solutions.
- Achieved a **37% reduction in user task completion time** post testing, supporting operation costs and enhanced efficiency.

#### UX Designer and Researcher

Luddy School of Informatics and Computing, Indianapolis, IN

- Facilitated the research and design for a NSF-funded healthcare project of a mobile app for family coordination for caregivers of kids with cancer.
- Executed user interviews, card sorting, 10+ usability testing of the design prototypes with users to understand the pain points.
- Led the design and strategy for a LLM-driven AI conversational model for addressing challenges in **patient-AI communication**.

#### UX and Design System Designer

Jan 2023 - Dec 2023

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Clinikk Healthcare, Bengaluru, India

- Spearheaded the design of a ticketing system web dashboard based on insights from structured user interviews to be used by 20+ doctors and assistants, improving task completion by 62%.
- Effectively led a team of 2 interns and coordinated closely with senior designers and developers in shaping the design system, component library, and brand guidelines for Clinikk Healthcare's web and mobile applications reducing iteration cycles by 35%.
- Analyzed user behavior using Hot Jar, site metrics and conducted **usability testing with doctors** to propose 12+ upgrades and features in the design of the doctor's dashboard to refine the user interface and increase **user efficiency by 45%**.

#### CONTACT

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Portfolio link

## EDUCATION

M.S. Human Computer Interaction Indiana University Purdue University Dec 2023

Bachelor of Architecture Manipal University May 2019

## SKILLS

#### Design

- User interface design
- Product Thinking
- Consumer Product Design
- Enterprise Product Design
- Design Thinking and Strategy
- Wireframes
- Information Architecture
- Design System
- Interactive Prototyping
- Accessibility Testing
- WCAG guidelines
- Responsive Design
- UX Writing

#### Research

- User Interviews
- Surveys
- Contextual Enquiry

## **Product Designer B to C Product**

Qoohoo, Bengaluru, India

- Managed end-to-end product design by conducting competitor analysis aligning to business goals creating innovative high fidelity design interactions for the minimum viable product (MVP) of Qoohoo mobile app for creators to make money via subscriptions channels achieving a 4.5-star rating on the Google Play Store.
- Collaborated in an agile environment with founders and developers to create effective product design features for creator monetization to ensure seamless design handoff and execution saving 2 months of development time.

### **Healthcare Architect**

Nov 2018 - Dec 2019

Shree Designs, Mumbai, India

- Created the **spatial design plans for healthcare projects** such as an Asian eye clinic, Masina hospital-psychiatric ward, site planning of a government hospital project.
- Coordinated closely with medical staff, patients, contractors and senior architects to optimize spatial functionality, improving user satisfaction by 40%. Used innovative design solutions for way finding for better navigation in healthcare facilities.

# Internship Experience

#### UX Designer Ed-tech product

Jan 2023 - Dec 2023

Radical X, New York

- Created intuitive designs for **AI career coach web platform** and created AI bot conversation flows using the tool VoiceFlow.
- Analyzed primary research data, to create the high fidelity designs of the AI virtual assistant leading to a potential 50% increase in user engagement.

## Product Designer Agro- tech product

Nov 2018 - Dec 2019

AgriNovus Indiana, Indianapolis, IN

 Headed UX design efforts for SimplySupper mobile application aimed at tackling food insecurity, conducted extensive user research and designed interactive prototypes catering to online food delivery challenges resulting in a 18% increase in user engagement post user testing.

- Competitor Analysis
- Card sorting
- Thematic Analysis
- Usability Testing
- Personas, Heuristic
- Evaluation
- Storyboarding
- Journey mapping
- Affinity Mapping
- Focus groups
- A/B Testing
- Task analysis

### Tools

- Figma/ Sketch/ Adobe XD/ Axure
- Balsamiq
- FigJam/ Miro
- Otter.ai/ Atlas.to/ HotJar
- Voiceflow
- Adobe creative suite
- HTML/ CSS

# ACHIEVEMENTS

## Publishing

• Using role theory to design for parents as caregiving teams in the Children's Hospital, CSCW 2022

## Awards

- 1st Finalist Capstone Project 2023 HCI and web app category
- IU Product Design Sprint 2023 3rd Finalist
- UMO Global Design Challenge
  2020 2nd Finalist